

NORTH YORKSHIRE COUNTY COUNCIL**Care and Independence Overview and Scrutiny Committee****28 September 2017****Work Programme 2017/18****1.0 Purpose of Report**

- 1.1 The Committee has agreed the attached work programme (Appendix 1).
- 1.2 The report gives Members the opportunity to be updated on work programme items and review the shape of the work ahead.

2.0 Background

- 2.1 The scope of this Committee is defined as: 'The needs of vulnerable adults and older people and people whose independence needs to be supported by intervention from the public or voluntary sector.'

3.0 Public Health Briefings to Group Spokespersons: 9 November 2017:

- 3.1 Two public health commissioned providers have been invited to give an annual update briefing to your spokespersons at their next mid cycle briefing on Thursday 9 November. An invitation to attend is extended to all committee members.

North Yorkshire Horizons

- 3.2 North Yorkshire Horizons opened on 1st October 2014. It is a specialist drug and alcohol service. Individuals who meet the following criteria are eligible for support from the service, in line with national guidelines:

Yorsexualhealth

- 3.3 From April 2013, North Yorkshire County Council became responsible to arrange for the provision of open access sexual health services for everyone present in their area. Two years on, the provider will present an update on progress.

4.0 Items emerging out of Mid Cycle Briefing

- 4.1 Prevent, reduce and delay: March 2018

- 4.2 Having looked generally at the new operating model - particularly Independence and Reablement - the thinking was the committee would take a look at how we are doing preventing, reducing to delaying the needs for care and support.

- 4.3 Group spokespersons have now agreed that this work focus on an update to the new HAS care and support structure. By the time the item is considered, there will be 12 month or more progress on Strength Based Assessments. The report will also cover trends and actions on Delayed Transfer of Care, and give some case study examples of prevent initiatives (Front Door/Living Well), and reduce/delay (a follow up to the presentation received last time on Reablement and planned care)
- 4.4 User participation: March 2018
- 4.5 The committee has asked the question “how confident can we be that services are person centred; are services locally appropriate, have they been planned with individuals to put them and their carers in control to deliver the best outcomes“
- 4.6 Group Spokespersons have agreed that there will be an initial awareness raising session on our model of engagement at committee but after that a less formal approach will be adopted, possibly meeting in a community or user-led venue. The ambition is to hear directly from user groups about key issues. There are probably four angles to this work: user co-production in own care and support plan, experts by experience as peer mentors and service providers, users shaping services, users feeding back on services
- 4.7 Community Health Pathways
- 4.8 This is likely to be early in 2018. Whilst the idea behind this topic was to understand better how community services are organized around the communities where people live and the GP practices people use, and how partners work together.
- 4.9 How this will be tackled committee will very much depend on the results of the results of the contract to provide adult community services in the Scarborough and Ryedale area. If North Yorkshire County Council's bid, in partnership with East Coast Health Options (ECHO) is successful, the focus will be on the Scarborough area, if not the content will be more generic in nature.
- 4.10 Intermediate Care
- 4.11 Group spokespersons have suggested we do this at the 14 December meeting as a run up to winter planning. There will be a brief overview of intermediate care, discharge to assess, and our step up step down beds.
- 4.12 Care Provider Standards
- 4.13 The committee has asked the question “How we can be confident that North Yorkshire care providers, particularly those who operate residential establishments, are satisfactorily meeting appropriate quality standards and requirements”. Connected to the work on state of the market, “What makes a good care home and a good care provider?”

- 4.14 What are the issues that can influence standards of care - for example fee levels (subject to the usual, inevitable caveats about scrutiny's role etc.), staff recruitment, retention and training, commissioning for quality, contract compliance, and so on.
- 4.15 This will be the lead item at your 14 December meeting. The Care Quality Commission will be present to advise, as will Mike Padgham, the Independent Care Group representative on the committee; Mike has agreed to convey the views and experiences of the county's independent care sector.

5.0 Recommendations

- 5.1 The Committee is recommended to consider the attached work programme and determine whether any further amendments should be made at this stage.

DANIEL HARRY

SCRUTINY TEAM LEADER

County Hall,

Northallerton

Author and Presenter of Report: Ray Busby

Contact Details: Tel: 01609 532655

E-mail: ray.busby@northyorks.gov.uk

20 September 2017

Care and Independence Overview and Scrutiny Committee

Scope

The needs of vulnerable adults and older people and people whose independence needs to be supported by intervention from the public or voluntary sector

Meeting Details

| | |
|---------------------|--|
| Committee Meetings | Thursday 28 September 2017 at 10.30am |
| | Thursday 14 December 2017 at 10.30am |
| | Thursday 22 March 2018 at 10.30am |
| | Thursday 10 May 2018 at 10.30am |
| | Thursday 24 August 2017 at 10.30am (date may be changed) |
| Mid Cycle Briefings | Thursday 9 November 2017 at 10.30am |
| | Thursday 15 February 2018 at 10.30am |

Programme

| BUSINESS FOR THURSDAY 28 SEPTEMBER | | | |
|------------------------------------|--|--|----------------------------|
| SUBJECT | AIMS/PURPOSE | COMMENTS | LEAD |
| Intermediate Care | item in relation to Health and Social care Integration Theme | Deferred to 14 December | Kathy Clark/Louise Wallace |
| Independent Advocacy | Revisit Advocacy one year into the current contract and assess Care Act compliance. Dialogue with Providers on commissioning and operation of service. Where the service fits in relation to achievement of overall objectives | Will cover advocates experiences, how they work, what obstacles they face. | Avril Hunter Cloverleaf |

| | | | |
|---|--|---|--------------------------------|
| Suicide Audit | Update | | Claire Robinson |
| Alcohol Strategy | Update | | Claire Robinson |
| Local Account | Is the account an honest assessment of social care performance, is it accessible. | deferred | |
| Annual report of Safeguarding Board | <p>Review</p> <ul style="list-style-type: none"> • Whether safeguarding arrangements are effective. • Board governance is sound; • Partnership strength and commitment • community prevention • strategic links with other partnerships in localities | <p>May be part of a wider analysis of safeguarding trends. May be extended to include safeguarding training</p> | Sheila Hall/Chair of the Board |
| BUSINESS FOR THURSDAY 14 DECEMBER 2017 | | | |
| SUBJECT | AIMS/PURPOSE | COMMENTS | LEAD |
| Mental Health Strategy Update | | Suggest move to January 2018 | Kathy Clark |
| Community Mental Health Pathways | item in relation to Health and Social care Integration Theme | Suggest move to January 2018 | |
| Learning Disabilities Service | Changes to the service focusing on user participation and co-design of services. Possible strategy consideration | Suggest move to January 2018 | Joss Harbron |
| Care Provider Standards | How we can be confident that North Yorkshire care providers, particularly those who operate residential establishments, are satisfactorily meeting appropriate quality standards and requirements | | |

| | | | |
|--|--|-----------------|----------------|
| Dialogue with Care Quality Commission Representative | Follow up to discussion with CQC about inspection regime. | | Janine Tranmer |
| BUSINESS FOR THURSDAY 22 MARCH 2017 | | | |
| SUBJECT | AIMS/PURPOSE | COMMENTS | LEAD |
| Resource Management Theme | Prevent Reduce Delay | | |
| | User Participation and Co-design | | |
| Delayed Transfers of Care | Update on situation and effectiveness of current initiatives | | |
| Health and Social Care Integration Workforce | members group report | | |
| Annual Older Peoples Champion Report | | | |

Mid Cycle Briefing Items

| Date | Probable Item |
|---------------------------|--|
| 9 November 2017 | New Horizons Assessment of state of commissioned service Angela Hall/Providers |
| | Assessment of state of commissioned service Georgina Wilkinson (Public Health) and Tina Ramsey from YorSexualHealth, the provider, will give an update. |
| | Director of Public Health Annual Report if not taken I 28 September. Otherwise evaluation of how public health initiatives are assisting social care needs |
| | Update on Health and Social Care Integration Workforce members group |
| | Discussion on 14 December Committee item relating to Residential care standards |
| | Delayed Transfers of Care - Update on situation and effectiveness of current initiatives |
| Thursday 15 February 2018 | |